



A1 Motorcycle Training School
Metrocentre East Business Park
Waterside Drive
Gateshead
Newcastle upon Tyne
Tyne & Wear
NE11 9HU Tel: 0191 4608725

Terms and conditions

CBT Vouchers are Valid for 6 Month

Packages must be used within 1 year from date of purchase

Please note we are based in Newcastle Upon Tyne

- You must arrive at the school 8:20am as lesson starts 8:30am prompt.
2. You must bring with you Plastic UK Card driving licence without this your CBT cannot go ahead, if you only have the old style paper you must bring with you a valid passport.
You must hold a valid UK Drivers Number, EU licence is not Valid for CBT or Direct Access. EU licence holders must apply for UK Drivers number by downloading a D9 Form.
 3. We provide the Helmets, Glove, Jacket, Motorcycle if you have chosen to use our bike you must email to advise on what bike you are wanting on the day i.e. 125cc manual if aged over 17 or 50cc twist and go 16-year-old, you can also use 50cc for any age group, also a mobile contact telephone number. Please inform us of your riding experience i.e. New Rider without experience, Rider with experience on moped only or geared bike. Completed CBT before, or any special needs you may have. **Failure to email us may put you in a group that may not suit your needs or no bike available.**
 4. It is important that you keep to the date you have chosen as if you do not attend on the day your fee will not be refunded or rearranged as it costs the school to have the Instructor brought in for CBT.
 5. Vouchers will not be excepted once passed the Expiry date
 6. You can change your date but must give at least 2 days' notice, you can't change on the day before or on the day failure to do so will result in being charged for the full amount.
 7. It is always advisable to have good road knowledge for your CBT Highway Code essential.
 8. If you do not meet any of the standards set out by the DVSA (Driving Vehicle Standards Agency) you will be asked to re-attend at an additional

cost of £30.00, if you still cannot complete the course standards you will then go on to lessons at full price of £60.00 per 2 hours lesson until you have reached the standards required for CBT.

9. Any questions please call us on 0191 460 8725 and we will be happy to help.

10. All training will stop at 2 pm if objectives / Risk assessments have not be reached, only students who have fulfilled the criteria will be asked to stay on for Road ride 2-4 pm

11. We reserve the right to end any cbt if we feel that it is in anyway dangerous, Or Risk Assessments are not fulfilled

12. Weather conditions that may cause the school to rearrange is as follows: Under Duty of Care, Heavy rainfall and surface water, High winds, Snow Ice, Thick Fog.

13. If you pay for package upfront and decide you no longer want to continue with your training we will not refund any money you have in credit.

14. If you book a lesson and do not turn up for the slot/slots you will be charged the full amount for the booking.

15. if you take a package you must use it with 1 year of purchase date failure to do so will result in forfeited fee.

Packages.

If you pay for package or CBT and you no longer wish to continue no Refund will be awarded.

You have 1 year from date of purchase to complete your course if not used by that date your fees will be forfeited.

If you book a lesson and are late or do not attend you will be charged the full amount for the slots allocated.

It is your responsibility to attend 10 minutes before any lesson starts